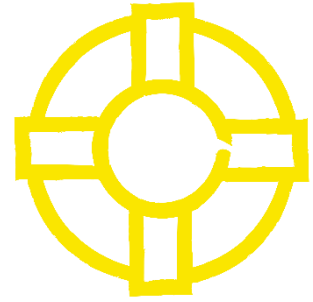


Your HR Support Centre



Save time. Solve problems. With CampusLine. The modern support product for IT and business issues in human-resources management. From HR Campus.

Registration via

hr-campus.ch/campusline

0844 55 44 55

Whenever an HR project ends, a turbulent time begins: the phase of support in productive operation. This is when the response time in case of a problem decides whether you will be successful.

But from your own experience, you know very well that your HR system is not set in stone, but subject to constant change. Upgrades, implementation of new functionalities or special business issues are not exceptional, but commonplace. And if an acute issue arises, fast and competent support is essential – remotely or on your premises.

CampusLine is available daily during office hours

Scope of services of the HR Support Centre

CampusLine is your first point of contact for:

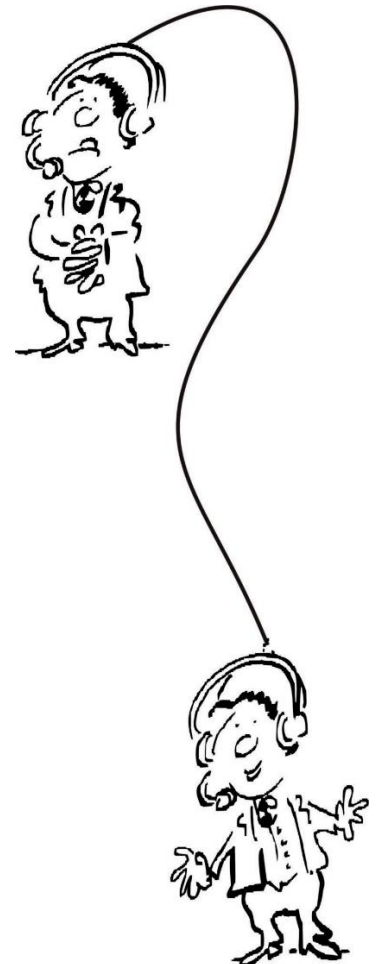
- Advice, troubleshooting and problem solving for your HR systems with guaranteed response times
- Clarification of business and legal issues in the areas of personnel and salary administration, personnel management and pension-fund administration
- Assistance with specialist legal issues in employment law and social insurance for Switzerland and the Principality of Liechtenstein
- Answering technical questions about SAP HCM modules (PA, PY, OM, PT, PK, VM)
- Assistance with many small everyday HR problems, such as appraisals

Experienced consultants provide solutions and assistance by telephone or by remote access to your system.

The most frequently asked questions are collected in our HR knowledge base, which you can access at any time.

Welcome to CampusLine!

HR Campus Support customers also benefit from:



- **A free newsletter**
Our periodical newsletter is packed full of news about SAP HR.
- **HR assessment**
Once a year, you benefit from an assessment of your HR needs. Together with you, we will prepare a roadmap with planned HR projects for the next 2-3 years.
- **VPN connection**
As a regular user of CampusLine, you benefit from a VPN connection between HR Campus and your company. This guarantees fast response times and, if you so request, we can set it up for a one-off fee.
- **Cover for holiday/sickness leave**
If you need competent cover for your payroll office, look no further than CampusLine. We can provide you with fast and professional "first aid".

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Costs

One-off costs

Set-up of a VPN connection	According to support contract
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Variable costs

CampusLine (telephone connection fees)	Local rate
Clarification, support (HR Campus customers)	According to support contract
Clarification, support (other customers)	CHF 300 per hour